

Alliant Power provides prepaid shipping to our customers for returning DPF core! Immediately after installation, please follow the below core return instructions to ensure safe transport of the core and timely core credit. Core is like-for-like, meaning only the core removed from the vehicle can be returned for core credit.

1. Remove core from vehicle and carefully set the core aside
2. Remove Alliant Power Remanufactured DPF from packaging
3. Keep original packaging and set aside for use in returning the core back to Alliant Power
 - a. The core must be returned in original packaging with protective inserts to be eligible for core credit
 - b. If the box is not in reuseable condition, please contact Alliant Power Customer Service at **1.800.735.9772** for a replacement core return box
4. Visually inspect the core for damage
 - a. See [Visual Core Inspection Criteria](#) document for further information
5. Package the core for return shipping
 - a. Place the core in the bag supplied
 - b. Carefully repackage the core inside original packaging
 - c. Reuse the original protective inserts to ensure safe transport of core
 - d. Tape the box closed
6. **Do not remove or cover up** the Alliant Power product label on the outside of the box
 - a. This label contains the serial number of the original unit sold
 - b. This serial number is used for reconciling core returns in Alliant Power's database
7. A **prepaid FedEx return shipping label** is provided with every unit
 - a. This is located inside the clear packing list envelope adhered to the outside of the box
 - b. If lost, contact Alliant Power Customer Service at **1.800.735.9772** for a replacement
8. Peel off the return shipping label and **place directly over** the original shipping label
 - a. This ensures there is no confusion as to where the core is to be returned to
9. Please call our core logistics partner SRC Logistics at **1.855.479.9565** to schedule FedEx pickup
10. The core will be inspected once received, and core credit determination will be made
11. Core credit will be provided back through the Authorized Dealer you purchased the product from. Alliant Power will alert the dealer of your core return for them to provide credit.

Please review Alliant Power's [DPF Core Policy](#) for additional information.

For more information visit

AlliantPower.com