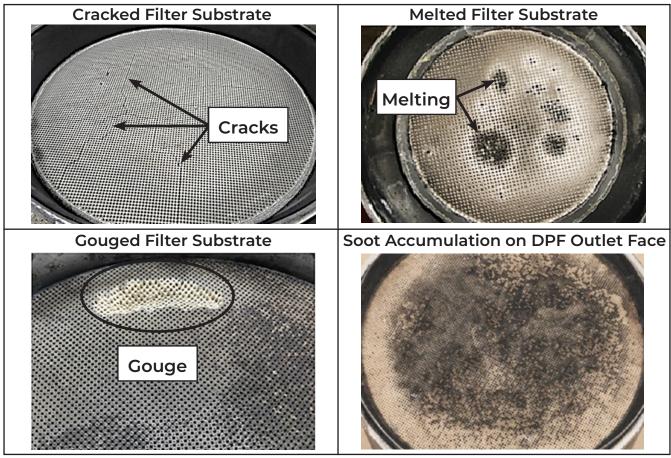


DIESEL PARTICULATE FILTER (DPF) CORE POLICY

- ▶ 6 months core eligibility from date of purchase; however, please return as quickly as possible
- ► Cores must be returned in original packaging with protective inserts
- ▶ Cores must be like-for-like
- ▶ Cores must be returned fully assembled and in take-off condition
- ▶ Cores that have been attempted to be cleaned in-field post removal are not acceptable

Visual Core Inspection Criteria

1. Once core has been removed, visually inspect the core housing and substrate inlet and outlet faces for the following damage:



The above pictures are examples of core conditions—actual conditions may vary.

Alliant Power reserves the right to make final acceptance determination.

- 2. If the DPF core shows signs of any of the above conditions, the core is not in acceptable condition
- 3. If the core is in visually acceptable condition per the above criteria, please return to Alliant Power
- a. Please refer to the <u>Core Return Process</u> document for remaining instructions For more information visit

AlliantPower.com



DIESEL PARTICULATE FILTER (DPF) CORE POLICY

Additional Core Criteria Information

▶ Core part numbers and charges:

- Shown by part number in the current price list as well as on your invoice

► Caution:

- Alliant Power is not responsible for core damage where the shipment was improperly prepared for carrier pickup
- Do not ship core and warranty together. Cores and warranties must be separate and identified as such.

► Core return shipping:

- Alliant Power covers core return shipping; prepaid FedEx shipping tag is included with each DPF
- Please review the **Core Return Process** document outlining the core return process

▶ Core acceptance and credit:

- Core returns will only be accepted in relation to purchases from Alliant Power product from an authorized dealer
- Credit for your cores will be issued as soon as possible from the Authorized Dealer the unit was purchased from
- Alliant Power reserves the right to withhold credit for excessive returns vs. purchases
- Alliant Power strives to provide timely core credit back to our valued customers!

For more information visit

AlliantPower.com